



# NewsFrame

March, 2023

A monthly newsletter with industry updates for members of the WA State Bowling Proprietors' Association



346

Number of bowlers registered for the Jackpot Classic Tournament in Las Vegas

Welcome! Edition VIII

NewsFrame will be your source for updates throughout the 2023 - 2024 bowling season.

This month's issue highlights topics and discussion points from the annual Mid-Winter Meeting, plans for the "Spring Fling" in Moses Lake and the 2<sup>nd</sup> "Great Debate" on the ideal balance between League & Open Play Revenue.





 West Seattle Bowl and Tower Lanes went head-to-head discussing the pros and cons of on-line reservations. West Seattle manages its staffing levels by carefully analyzing pre-paid reservations while always permitting a limited number of open lanes on weekends.

Tower Lanes & Paradise Entertainment Centers, with predominate 5 & 6-day a week
league structures, keep weekends mostly free
of reservations and use waiting lists to direct
customers to other in-center revenue sources
until their lanes are ready.

 Gary Larson with Daffodil Bowl shared his past success at Acme Bowl by giving league bowlers the month of December off.

With all lanes available everyday at all times free to book events, Acme saw as many as 200 December private parties, upwards of 6,500 guests at an average tab of \$77 per person.



WSBPA High School
Varsity Bowling
Championship Set for
Lilac Lanes

- An all-new format will witness 120 bowlers competing in singles, doubles and a fourperson team event on Saturday and Sunday, March 18-19, 2023.
- \$10,000 in USBC SMART scholarships will be awarded.
- PBA Champion Rhino Page and PWBA Champion Stephanie Zavala are planning to attend.



## **Educational Seminars – Cash Back!**

WSBPA member centers will now be able to have unlimited access for all staff and employees to take a wide variety of educational seminars available from BPAA. At NO COST!

All-NEW! Your center will receive quarterly <u>CASH BACK PAYMENTS</u> of \$10 for every course viewed by your employes, ALL YEAR! Enroll your center by scheduling a brief activation session: <u>BPAA Online Training</u> Bonus Program (bowlinguniversity.net)

#### A Sampling of Topics Include:

Customer Service

Food & Beverage

Center Safety

CPR Training

Budgeting

Outside Sales

Talent Acquisition

**Marketing & Promotion** 

**Operations Management** 

**Robbery & Active Shooter Readiness** 

**Alcohol Awareness** 

**Revenue Management** 

**Digital Marketing** 

**Retention Strategies** 







WSBPA Spring Meeting Lake Bowl–Moses Lake May 21-22, 2023





### WSBPA Spring Fling Meeting Package Includes:

- Comfy room at the Ten Pin Inn & Suites adjacent to Lake Bowl
- Hosted Welcome Reception: Food & Adult Beverages
- · Continental Breakfast Monday morning
- Hosted luncheon Monday May 15<sup>th</sup>
- Full-day of topical discussions during the business sessions

#### **Registration Fees:**

- \$125 for the first person from each center includes package described above
- \$75 for each additional person from the same center
- \$50 attending only Monday's business session



### WSBPA Spring Fling Meeting Agenda:

Sunday, May 21: 6:00 p.m. Welcome Reception – sponsored by BPAA Smart Buy Program

6:30 p.m. Cocktails / Hors d' oeuvres – Ten Pin Lounge

7:30 p.m. Networking – Blackjack & Pai Gow

8:00 a.m. Hosted Continental Breakfast - Ten Pin Inn & Suites Monday, May 22:

8:45 a.m. Meeting Welcome - Greg Olsen - Chris Nash

9:00 a.m. 5 Hot Food Items to Enhance Your Menu & Profits - Chef SYSCO

10:15 a.m. Coffee Break

10:30 a.m. The Great Debate: "League versus Open Play Revenue" 11:15 a.m. Maximizing Space – Maximizing Profits in Your Arcade

12:00 p.m. Hosted Luncheon

1:00 p.m. Why is League Lineage Lower Than Open Play?

1:30 p.m. Re-Building Youth Programs – Sponsored Coaching Certifications 2:00 p.m. The "Pre - Bowling" Hassle - Bring Back Average Minus Ten?

2:30 p.m. Earn Cash-Back – Hit the JACKPOT!











